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N. Qorrolli - Direct

time, for six years, being threatened every morning, being called names, being called retarded and being sexually harassed, in a way they changed her for life. She's not anymore who she used to be.

Q. How did that make you feel?

That made me feel heartbroken. My heart aches. I feel Α. like just like when one mirror, you break a mirror and are you going to be able to put that mirror back anymore? You are not going to be able to put that mirror back. Same thing with my daughter. Now, I see, like, she is going to bite her nails all the time, she made a big hole on her septum here in the nose, cartilage. Any time we are going to pass by through that area it is going to remind her what we went through and they are going to go like, Mom, do you remember this? Do you remember that? And even she came to the point, like, she had to seek medical help. And my heart, it takes, because I feel like all the job I been trying to do for all these years to educate my people, I teach them all the time that they have to be good, to be respectful, to be hard worker, they throw in the garbage, they changed her. She's not anymore who she used to be.

THE COURT: So, ladies and gentlemen, I have let you hear this testimony and I want to just remind you that should you find in the plaintiff's favor and decide to award damages to the plaintiff, it is for the suffering of the plaintiff and not for the suffering of the mother. But, we will get into

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- 1 | that more later on. Thank you.
- 2 Counsel.
- 3 BY MR. HOLZBERG:
- 4 Q. Ms. Qorrolli, you mentioned that Tesa had some type of
- 5 | issue with the cartilage in her nose?
- 6 | A. Yes.

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- Q. Can you please elaborate what you are talking about?
- 8 A. I'm talking about unconsciously she used to do all the time
- 9 this. This. She used to get, like, so scared after she came
- 10 | from upstairs, they called her, and all the time she used to do
- 11 | this, and once even she saw bleeding. When she went to the
- 12 doctor, they saw that she has -- she perforated her cartilage
- 13 here. Even she has sometimes now difficult breathing, like
- 14 when she breathes you can hear her breathing.
- 15 \parallel Q. You also said that at some point Tesa sought medical help?
- 16 | A. Yes.
- 17 | Q. Did Tesa ever talk to you about that?
- 18 A. Yes.
- 19 | Q. What did she tell you?
- 20 A. She told me that, mom, I'm not going to be able to take any
- 21 more of this, I think I'm going to need help. And we decided
- 22 | to go to the doctor and they prescribed her some medication for
- 23 anxiety because she's getting anxiety, she's getting panic
- 24 | attacks, she's getting very -- so angry, her mood changes right
- 25 away. She doesn't have anymore energy. I remember after 12

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hours working, we came back at home and she didn't want to come anymore downstairs, spend time with our family or have dinner or anything. She used to go straight to her room to sleep. Sometimes I remember once I saw her sleeping with her scrubs on because tomorrow we had to wake up 6:00 -- 7:30 to be at home, from 7:30, 9:00, we came back home, six days. Also, physically tired, exhausted. Hygienist profession, it burns you just like a candle, it burns you. But forget about that physically, but mentally being every day threatened, being sexually abused, seeing my daughter go through that, I don't know what else to do that, how to protect her.

> MR. WIMS: Objection.

THE COURT: Yes.

I wish if I could --Α.

THE COURT: Excuse me. Thank you so much.

I'm going to strike the last portion of the witness' I'm going to ask counsel, again if you can be specific in your questions to help guide her in what is relevant testimony.

BY MR. HOLZBERG:

- Q. Ms. Qorrolli, did you ever observe Tesa while she was having a panic attack?
- 23

A. Yes, I did.

- 24 And what did you observe when she was having a panic
- 25 attack?

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- A. I observed her, like, all shaking which also myself, same thing, I got in the same position all shaking, her heart beating, like moving, didn't know what to do. And imagine after they called us upstairs and coming back in that condition we had to start right away seeing patients.
 - THE COURT: Excuse me. I'm going to strike the answer.

The question is when your daughter was having a panic attack, what did you observe, what did that look like to you.

THE WITNESS: When she had the panic attack, Tesa, her breathing was so fast, her heart like was so fast, she was shaking, she was getting so pale and, like, I don't know how else should I explain this. And I had to try to calm her down and get her some water.

THE COURT: Excuse me, Ms. Qorrolli, you finished your answer. Thank you. Let's wait for the next question.

BY MR. HOLZBERG:

- Q. Ms. Qorrolli, you have said that you noticed that Tesa's emotional state had an impact on your family?
- A. Yes, it did, very much.
- Q. How so?

THE COURT: No, counsel. I have just given the instruction, you heard it. So, absolutely inquire with respect to the plaintiff.

BY MR. HOLZBERG:

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- 1 | Q. Did you observe Tesa crying at work?
 - A. Yes. All the time. Including myself, too.

THE COURT: Excuse me. I think the answer was yes.

THE WITNESS: Yes.

THE COURT: You have added to it briefly. I just want to make sure you listen carefully to the question that's asked.

OK? Good.

Counsel, next question.

BY MR. HOLZBERG:

- Q. You have said that Tesa has changed due to her employment at Metropolitan Dental Associates, right?
- 12 MR. WIMS: Objection.
- 13 | THE COURT: Sustained.
- Q. What, if any impact, did you observe in Tesa's mood as a result of Mario sexually harassing her?
 - MR. WIMS: Objection.
- 17 THE COURT: Sustained as to form.
- 18 | Q. How would you describe Tesa prior to her working at MDA?
- 19 A. Tesa always used to be happy, always used to be very
- 20 | loving, always used to be very caring. We used to do things
- 21 | together. She used to go with friends. She used to help me a
- 22 | lot, cooking, especially around the holidays. She was happy,
- 23 | she was full of life. She had energy. Everything.
- 24 | Q. Did there come a point in time where you noticed a change?
- 25 A. Yes.

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- 1 And when was that? It was after what they start doing to her. 2 Α. 3 MR. WIMS: Objection. 4 THE COURT: Sustained. Stricken. 5 You can ask for a point in time, counsel. BY MR. HOLZBERG: 6 7 Q. At what point in time do you feel as though Tesa changed in 8 that respect? 9 A. Whether they called her upstairs and she used to come back 10 all crying, all shaking and had to go right away, see next 11 patient. Every day it was same thing and same thing and same 12 thing. This never stopped. So, this, it came to the point, 13 like she start becoming different personality. Now Tesa was 14 crying to me and she keeps saying like, mom, they changed my 15 personality for life -- which they did. MR. HOLZBERG: I have no further questions. 16 17 you. 18 THE WITNESS: Can I just say one more thing, lastly? 19 THE COURT: No. Thank you. 20 THE WITNESS: Thank you. 21 THE COURT: Thank you very much. You can just stay 22 there though, if you would, to see if other counsel has a 23 question for you.

THE COURT: Again, just listen with care to the

THE WITNESS: OK.